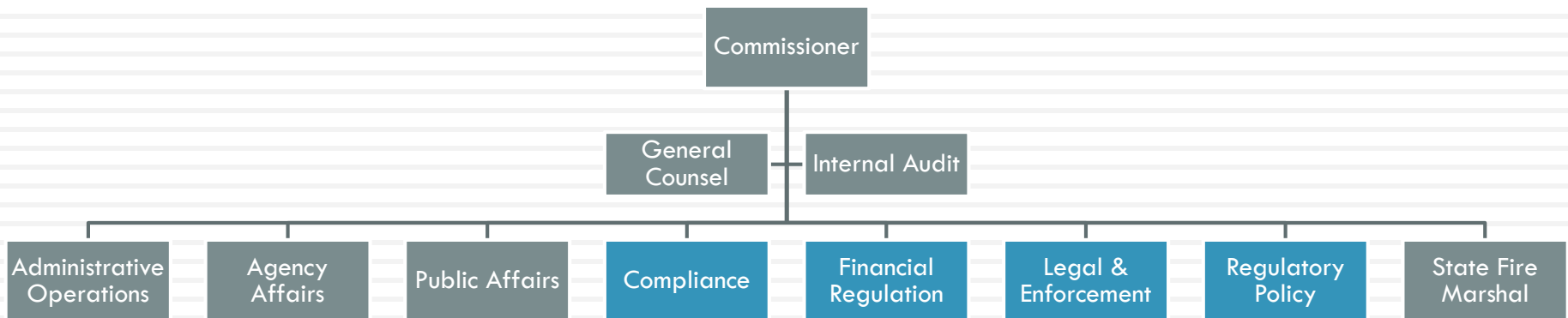
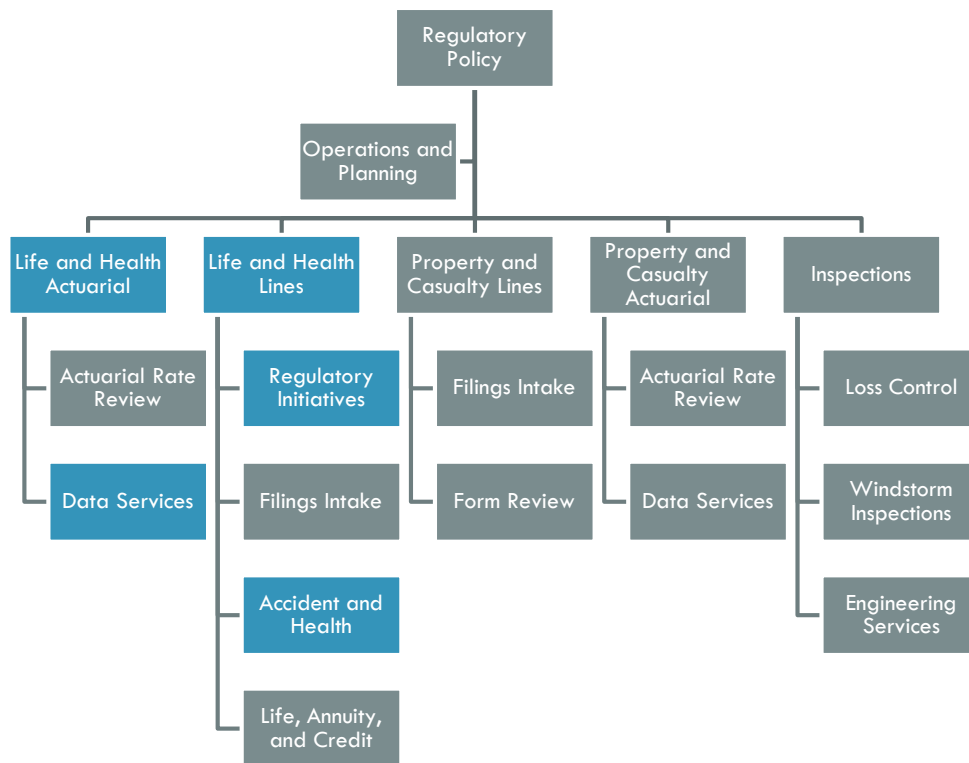


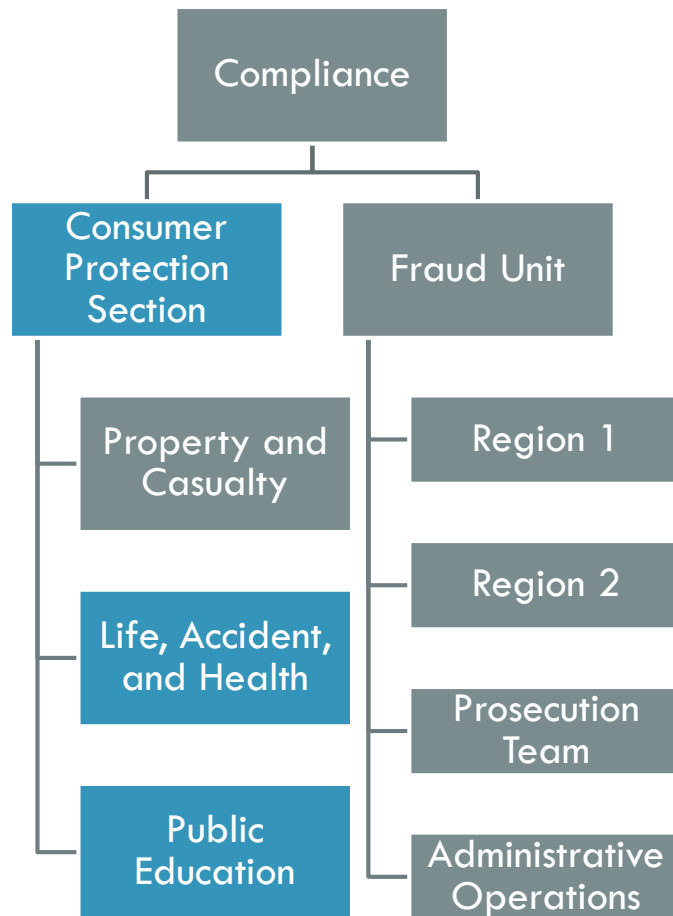
# TEXAS DEPARTMENT OF INSURANCE

## Organization and Functions Related to Parity Compliance

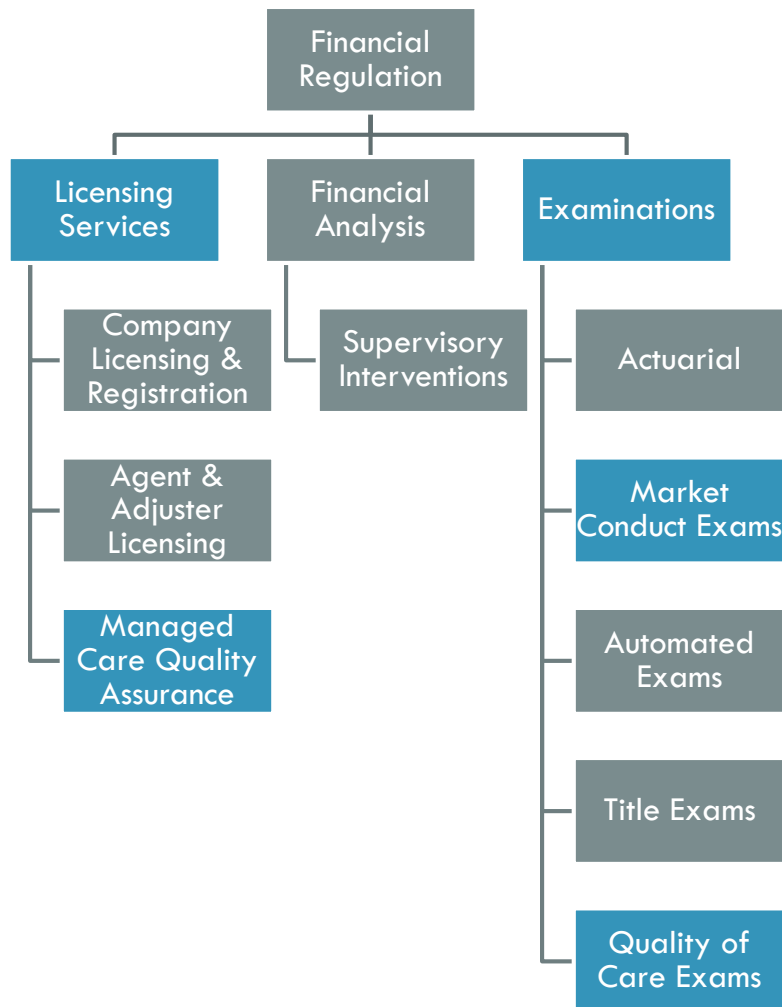




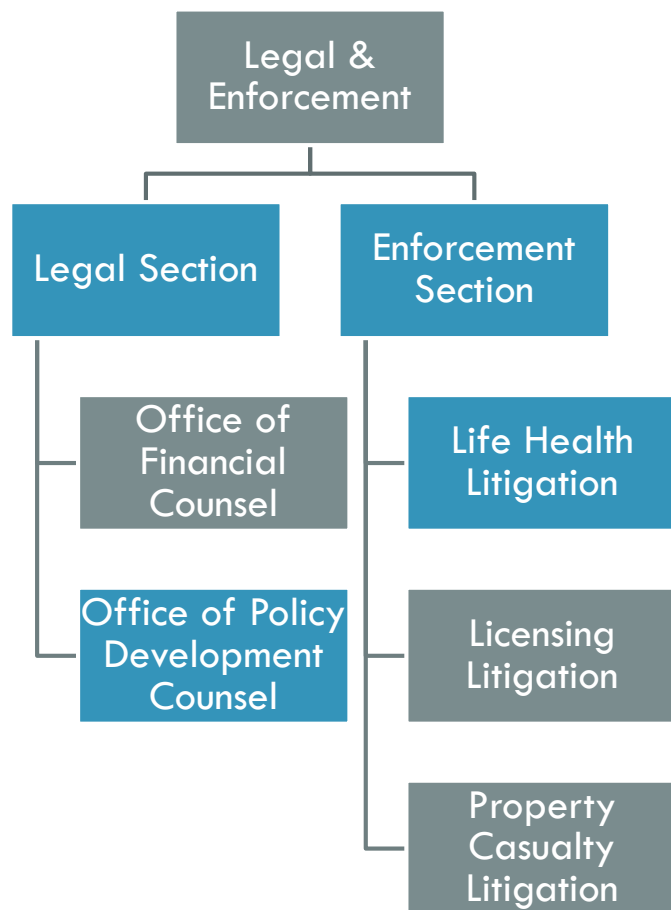
- Accident and Health reviews health policy forms for compliance with Texas requirements, including new parity standards in [TIC Chapter 1355](#)
- Regulatory Initiatives leads rulemaking projects related to Life and Health, including updating rules at [28 TAC Chapter 21, Subchapter P](#)
- Data Services manages data collection projects related to Life and Health, including [implementing Section 3 of HB 10, 85R](#)



- CP's Life, Accident, and Health area handles consumer phone calls and complaints related to health insurance products. All complaints are coded with reasons and keywords to support queries of complaint data
- CP's Public Education area develops publications and web content, and attends events around the state to support Texas consumers
- [www.texashealthoptions.com/health/mentalhealthcoverage.html](http://www.texashealthoptions.com/health/mentalhealthcoverage.html)



- ❑ MCQA is responsible for HMO, PPO, and EPO annual network adequacy reports and access plan filings, provider contracts, and overseeing URAs and IROs
- ❑ Quality of Care Exams look at each HMO on a triennial basis and an EPBP no less than once every five years
- ❑ Market Conduct Exams look at all company types, and may do targeted exams when appropriate



- Policy Development Counsel attorneys are responsible for rulemaking projects, in partnership with applicable program areas
- Life and Health Litigation pursues enforcement actions